# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# SOCIAL ENGINEERING FRAUD INSURING AGREEMENT ENDORSEMENT

This endorsement changes the following:

# Crime

## It is agreed that:

1. The following is added to ITEM 5. of the Declarations:

Insuring Agreement	Single Loss Limit of Insurance	Single Loss Retention
Social Engineering Fraud	\$100,000	\$5,000

2. The following INSURING AGREEMENT is added to section I. INSURING AGREEMENTS:

## SOCIAL ENGINEERING FRAUD

The Company will pay the **Insured** for the **Insured's** direct loss from the transferring, paying or delivering of **Money** or **Securities**, directly caused by **Social Engineering Fraud**.

3. The following are added to section III. DEFINITIONS:

Authorized Person means an Officer-Shareholder, sole proprietor, director, trustee, natural person partner, LLC Manager or LLC Member who is authorized by the Insured to transfer, pay, or deliver Money or Securities or to instruct Employees or other Authorized Persons to transfer, pay, or deliver Money or Securities.

**Communication** means an electronic, telegraphic, cable, teletype, telephonic voice, telefacsimile, or written instruction received by an **Employee** or **Authorized Person** that:

- 1. directs the Employee or Authorized Person to transfer, pay, or deliver Money or Securities;
- 2. contains a misrepresentation of a material fact; and
- 3. is relied upon by the Employee or Authorized Person, believing the material fact to be true.

Social Engineering Fraud means the intentional misleading of an Employee or Authorized Person by a natural person impersonating:

- 1. a Vendor, or that Vendor's attorney;
- 2. a Client, or that Client's attorney;
- 3. an Employee; or
- 4. an Authorized Person,

## through the use of a **Communication**.

*Vendor* means an entity or natural person that has provided goods or services to the **Insured** under a genuine, preexisting, written agreement or other agreed-upon arrangement.

Vendor does not include any Financial Institution, asset manager, armored motor vehicle company, or similar entity.

- 4. The following replaces section III. DEFINITIONS, G. Computer System:
  - G. Computer System means:
    - 1. any computer; and
    - 2. any input, output, processing, storage, or communication device, or any related network, cloud service, operating system, or application software, that is connected to, or used in connection with, such computer, that is rented by, owned by, leased by, licensed to, or under the direct operational control of, the **Insured**.

- 5. Solely with respect to the Social Engineering Fraud Insuring Agreement, the following replaces section III. DEFINITIONS, C. Client:
  - C. *Client* means an entity or natural person for which the **Insured** provides goods or performs services, for a fee, or as specified in a pre-existing written agreement, but only while the written agreement is in effect.
- 6. The following replaces section **III. DEFINITIONS**, E. Computer Fraud:
  - E. **Computer Fraud** means an intentional, unauthorized, and fraudulent entry or change of data or computer instructions directly into a **Computer System**:
    - by a natural person or entity, other than an Employee, Authorized Person, independent contractor, or any individual under the direct supervision of the Insured, including any such entry or change made via the internet, provided that such entry or change causes Money, Securities, or Other Property to be transferred, paid, or delivered from inside the Premises or from the Insured's Financial Institution Premises, to a place outside the Premises or the Insured's Financial Institution Premises; or
    - made by an Employee or Authorized Person acting in good faith upon an intentional, unauthorized, and fraudulent instruction received from a computer software contractor who has a written agreement with the Insured to design, implement, or service Computer Programs for a Computer System covered under section I. INSURING AGREEMENTS, F. COMPUTER CRIME.

For purposes of this definition, an intentional, unauthorized, and fraudulent entry or change of data or computer instructions does not include such entry or change made by an **Employee**, **Authorized Person**, independent contractor, or any individual under the direct supervision of the **Insured** made in reliance upon any fraudulent electronic, cable, teletype, telephonic voice, telefacsimile, or written instruction, except as defined in E.2. above. An intentional, unauthorized, and fraudulent entry or change of data or computer instructions also does not include such entry or change that involves the use, or purported use, of any **Credit, Debit, or Charge Card** or any access, convenience, identification, stored value, or other similar cards, including the information contained on such cards.

Computer Fraud does not include Social Engineering Fraud or Funds Transfer Fraud.

7. The following replaces section III. DEFINITIONS, AA. Funds Transfer Fraud:

### AA. Funds Transfer Fraud means:

- an electronic, telegraphic, cable, teletype, or telephone instruction, fraudulently transmitted to a Financial Institution directing such institution to debit a Transfer Account and to transfer, pay, or deliver Money or Securities from the Transfer Account, which instruction purports to have been transmitted by the Insured but was in fact fraudulently transmitted by someone other than the Insured without the Insured's knowledge or consent; or
- 2. a fraudulent written instruction, other than one covered under Insuring Agreement B., issued to a Financial Institution directing such Financial Institution to debit a Transfer Account and to transfer, pay, or deliver Money or Securities from such Transfer Account by use of an electronic funds transfer system at specified intervals or under specified conditions, which written instruction purports to have been issued by the Insured but was in fact fraudulently issued, Forged, or altered by someone other than the Insured without the Insured's knowledge or consent.

#### Funds Transfer Fraud does not include Social Engineering Fraud.

8. The following replaces section **III. DEFINITIONS**, DD. **Insured**:

## DD. Insured means:

- 1. for the purposes of Insuring Agreement A.2. and the Social Engineering Fraud Insuring Agreement, any and all **Employee Benefit Plans**:
  - a. which have been established or maintained by an **Employee Benefit Plan Sponsor** as of the inception date of this **Crime Policy**; or
  - b. which have been created or acquired by an **Employee Benefit Plan Sponsor** after the inception date of this **Crime Policy**, subject to the provisions of General Agreements C. and D.
- 2. for the purposes of all Insuring Agreements, except Insuring Agreement A.2.:
  - a. the First Named Insured,
  - b. any Subsidiary,
  - c. any Sponsored Plan, or
  - d. any other entity listed in Item 1. of the Declarations.

- 9. The following replaces section IV. EXCLUSIONS, G., H., and R.:
  - G. This Crime Policy will not apply to loss or damages resulting directly or indirectly from the input of Electronic Data by a natural person having the authority to enter the Computer System, unless covered under Insuring Agreements A.1., A.2., A.3., F1., but only when covered under section III. DEFINITIONS, E., Computer Fraud, 2., F.2., G., or the Social Engineering Fraud Insuring Agreement.
  - H. This Crime Policy will not apply to loss resulting from forged, altered, or fraudulent negotiable instruments, securities, documents, or instructions used as source documentation to enter Electronic Data or send instructions, provided this does not apply to Insuring Agreements A.1., A.2., A.3., or the Social Engineering Fraud Insuring Agreement.
  - R. This Crime Policy will not apply to loss resulting directly or indirectly from:
    - 1. the giving or surrendering of Money, Securities or Other Property in any exchange or purchase, whether genuine or fictitious; or
    - 2. any other giving or surrendering of, or voluntary parting with, **Money**, **Securities** or **Other Property**, whether or not induced by any dishonest or fraudulent act, except when covered under:
      - a. Insuring Agreement A.;
      - b. Insuring Agreement E.;
      - c. Insuring Agreement F1., or
      - d. the Social Engineering Fraud Insuring Agreement.
- 10. Solely with respect to the Social Engineering Fraud Insuring Agreement, the following replaces section IV. EXCLUSIONS, T.:
  - T. This Crime Policy will not apply to loss of Money, Securities or Other Property:
    - 1. while in the mail; or
    - 2. while in the custody of any messenger, carrier for hire, or armored motor vehicle company.
- 11. Solely with respect to the Social Engineering Fraud Insuring Agreement, the following are added to section IV. EXCLUSIONS:

This Crime Policy will not apply to:

- a. loss or damage due to Theft by an Employee, Forgery, Computer Fraud, Funds Transfer Fraud, or acceptance of money orders or Counterfeit Money;
- b. loss due to any investment in **Securities**, or ownership in any corporation, partnership, real property, or similar instrument, whether or not such investment is genuine;
- c. loss due to the failure, malfunction, illegitimacy, inappropriateness, or inadequacy of any product or service;
- d. loss resulting directly or indirectly from the failure of any party to perform in whole or in part under any contract;
- e. loss due to any non-payment of or default upon any loan, extension of credit, or similar promise to pay;
- f. loss due to any party's use of or acceptance of any Credit, Debit or Charge Card or any access, convenience, identification, stored value or other similar card or instrument, including the information contained on such cards, whether or not genuine; or
- g. loss due to items of deposit which are not finally paid for any reason, including forgery or any other fraud; however, this exclusion does not apply to United States Government checks or drafts that are returned by the United States Government for any reason after the funds for said checks or drafts have been credited to the Insured's account at a Financial Institution.

Nothing herein contained shall be held to vary, alter, waive, or extend any of the terms, conditions, exclusions, or limitations of the above-mentioned policy, except as expressly stated herein. This endorsement is part of such policy and incorporated therein.

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# TELECOMMUNICATION FRAUD INSURING AGREEMENT ENDORSEMENT

This endorsement changes the following:

### Crime

### It is agreed that:

1. The following is added to ITEM 5 of the Declarations:

	Single Loss Limit of Insurance	Single Loss Retention
Telecommunication Fraud	\$100,000	\$1,000

2. The following is added to section I. INSURING AGREEMENTS:

### **TELECOMMUNICATION FRAUD**

The Company will pay the **Insured** for its **Telecommunication Charges** directly caused by **Telecommunication Fraud**.

3. The following are added to section III. DEFINITIONS:

Whenever appearing in this **Crime Policy**, the following words and phrases appearing in bold type have the meanings set forth in this Section III. DEFINITIONS:

Telecommunication Charges mean amounts charged to the Insured by its telephone service provider.

*Telecommunication Fraud* means the unauthorized access to, or use of, the **Insured's** telephone system by a person or entity other than an **Employee**.

Nothing herein contained shall be held to vary, alter, waive, or extend any of the terms, conditions, exclusions, or limitations of the above-mentioned policy, except as expressly stated herein. This endorsement is part of such policy and incorporated therein.

Issuing Company: Travelers Casualty and Surety Company of America Policy Number: 106752618

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